

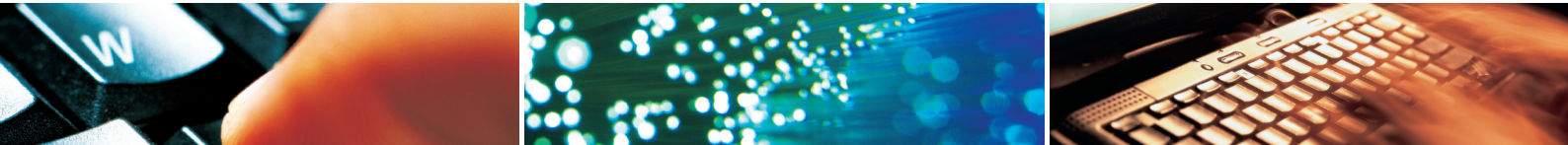


HIGH-AVAILABILITY

RSF-1

RAPIDCLUSTER

FOR ARS



Action Request System, (AR System) the world's most recognised name in Customer Relationship Management, Infrastructure Management, Employee Relationship Management and Business to Business Relationship Management, is a flexible foundation for automating complex business processes. Remedy have led the workflow marketplace for the past decade. Organisations around the globe have relied upon the AR System's excellent versatility and rapid development environment, building their businesses around it.



Building a business, which relies upon any single application environment, introduces new risks if the business cannot afford downtime. The pervasive manner in which the AR System becomes integral to the business often leaves the business totally reliant upon not only the application but also the whole environment. High-Availability.Com's RapidCluster for ARS solution brings a new era of reliability to the AR System environment combining machine, network, database and AR System monitoring to ensure that the business is always able to connect to the AR System.

High-Availability.Com's RapidCluster for AR System solution is available with modules to monitor the database (be it Oracle, Sybase or DB2), the web server (Apache etc.), network interfaces and network connectivity. To further enhance RSF-1's feature rich clustering solution for AR System integration High-Availability specially developed AR System active monitoring agents that continually test and manage both the AR System Server and the Notifier Server in addition to the underlying database.

RSF-1 is the only High-Availability clustering solution certified by Remedy for use with AR System.

To find out more about RapidCluster for AR System, visit www.RSF-1.com

